

Job Title: System Manager/Technical Manager
Location: Vicksburg, MS
Department: Technical
Reports To: Regional Manager
Salary: Exempt – compensation varies depending upon experience and qualifications.
Relocation Reimbursement: Negotiable

Job Duties:

This employee will oversee all operations in the cable television system located in Vicksburg, MS.

The manager is responsible for functions and activities including, but not limited to: the level and the quality of the service provided to our customers; the operating performance of the system; the administration/compliance of all franchise, local, and other requirements and standards; the growth and development of local personnel; the strategic planning and development of the business; the planning for, and the monitoring and control of the system's capital, revenue and expense budgets; the overseeing of all sales, field and customer service efforts; the negotiation of purchases, contracts and leases; the management/control and maintenance of all company assets; the safe and proper operation of all company equipment and elimination of hazards; and the preparation, accuracy and submission of required reports and materials.

This manager should have a minimum of three years' experience as a maintenance technician in CATV technology, high speed internet and VOIP services. S/he must be able to fill in any position (i.e. lead tech, maintenance, headend, service, install) in order to maintain the integrity of the system and ensure compliance with all company and CATV industry standards. Preference will be given to candidates who have experience with HFC constructions as well as a good understanding of all safety aspects, including NEC and NESC rules.

Qualifications:

The applicant should have good technical abilities and proven leadership, team-building and communications skills. He/she should be able to direct, motivate and support local personnel to provide superior customer service. Sales and marketing is an important aspect of system management, and the applicant must be proficient in these areas. He/she should have good management, public relation and organizational skills. Community involvement is expected and the applicant should be comfortable at public speaking.

Other:

Successful candidate must pass random drug screenings and have a good driving record throughout employment. The candidate must be willing to be contacted by company cell phone and receive calls at home as necessary to conduct system related business.

Note: This is not an exhaustive list of essential functions and requirements for this position may be supplemented as necessary.

Excellent Compensation Benefits

- Competitive wage
- Relocation assistance
- Supplemental benefits available

- Medical Insurance offered
- Paid Sick and Vacation
- One week of Vacation after initial 6 months
- Paid Holidays
- Life and disability coverage
- 401K Matching Contribution
- Profit Sharing
- Take-home company vehicle provided
- Company provided cell phone
- NCTI Educational Training Reimbursement Program

Qualified Applicants can apply by any of the following options:

- Apply online at: <https://jobs.wehco.com/application/cable/>
- Email resume to: cdial@wehco.com
- Mail resume to: WEHCO Video, Inc., Attn: VP of Administration, P.O. Box 2221, Little Rock, AR 72203

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