

## **Telemarketing Agent**

**Location:** Call Center in Bryant, AR

**Duties:**

Agents call out to existing customers –

- To ensure services (cable, internet and phone) are running satisfactorily;
- To offer upgrades to existing services;
- To inform customers of available promotions;
- To offer cost-saving customer agreements; and ,
- To collect funds on accounts that may be out of balance.

**Hours of work:** Mon – Fri: 4:00pm- 8:00pm;

Sat: 9am-6pm (biggest production day)

**Pay:** \$12.00/hr

**Bonus:** potential of \$125.00/month bonus for meeting sales goals and call goals

**Prerequisites:** Type minimum 40/wpm; customer service experience preferred.

Please send resumes to:

WEHCO Video Client Care

P.O. Box 384

Bryant, AR 72089

Or email to: [ymendoza@wehco.com](mailto:ymendoza@wehco.com)

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